

# From 01/07/2022 Fees and Charges Policy

CHC30121 Certificate III in Early Childhood Education & Care





Unit Code	Unit of Competence	Nominal Hours
CHCDIV001	Work with diverse people	30
CHCECE030	Support inclusion and diversity	55
CHCECE031	Support children's health, safety and wellbeing	145
CHCECE032	Nurture babies and toddlers	95
CHCECE033	Develop positive and respectful relationships with children	120
CHCECE034	Use an approved learning framework to guide practice	70
CHCECE035	Support the holistic learning and development of children	100
CHCECE036	Provide experiences to support children's play and learning	70
CHCECE037	Support children to connect with the natural environment	45
CHCECE038	Observe children to inform practice	35
CHCECE054	Encourage understanding of Aboriginal and / or Torres Strait islander peoples' culture	50
CHCECE055	Meet legal and ethical obligations in children's education and care	55
CHCECE056	Work effectively in children's education and care	70
CHCPRP003	Reflect on and improve own professional practice	40
CHCPRT001	Identify and respond to children and young people at risk	30
HLTAID012	Provide First Aid in an education and care setting	22
HLTWHS001	Participate in work health and safety	30
	Total Nominal Hours	1062
	\$1,720.44	
	Indicative Course Fee 15-24yrs (\$400.00 annual cap fee applies)	\$1,720.44
	Indicative Concession Fee	\$509.76

The student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as student service and resource fees.

Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	1
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# CHC40113 Certificate IV in School Age Education & Care

Unit Code	Unit Code Unit of Competence				
CHCDIV001	Work with diverse people	30			
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	30			
CHCECE001	Develop cultural competence	70			
CHCECE002	Ensure the health and safety of children	50			
CHCECE004	Promote and provide healthy food and drinks	30			
CHCECE006	Support the behaviour of children and young people	40			
CHCECE009	Use an approved learning framework to guide practice	35			
CHCECE011	Provide experiences to support children's play and learning	40			
CHCECE012	Support children to connect with their world	30			
CHCECE022	Promote children's agency	80			
CHCLEG001	Work legally and ethically	50			
CHCPRP003	Reflect on and improve own professional practice	40			
CHCPRT001	Identify and respond to children and young people at risk	30			
CHCSAC001	Support children to participate in school age care	40			
CHCSAC002	Develop and implement play and leisure experiences in school age care	60			
CHCSAC003	Work collaboratively and respectfully with children in school age care	55			
CHCSAC004	Support the holistic development of children in school age care	50			
HLTAID012	Provide First Aid in an education and care setting	22			
HLTWHS001	Participate in work health and safety	30			
	Total Nominal Hours	812			
NWT Indicative Course Fee (15-24 \$400.00 cap 25+ \$1,200.00 annual cap applies)					
	NWT Indicative Course Fee with an eligible Concession Holder	\$389.76			
	EWT Indicative Course Fee	\$4,701.48			

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Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	2
ABN: 54 127 621 167	01/10/2022		5.0	

#### CHC50121 Diploma of Early Childhood Education & Care

Unit Code	Unit of Competence	Nominal Hours
BSBTWK502	Manage team effectiveness	55
CHCDIV003	Manage and promote diversity	40
CHCECE041	Maintain a safe and healthy environment for children	50
CHCECE042	Foster holistic early childhood learning, development and wellbeing	220
CHCECE043	Nurture creativity in children	80
CHCECE044	Facilitate compliance in a children's education and care service	100
CHCECE045	Foster positive and respectful interactions and behaviour in children	70
CHCECE046	Implement strategies for the inclusion of all children	65
CHCECE047	Analyse information to inform children's learning	70
CHCECE048	Plan and implement children's education and care curriculum	160
CHCECE049	Embed environmental responsibility in service operations	65
CHCECE050	Work in partnership with children's families	65
CHCECE053	Respond to grievances and complaints about the service	40
CHCINM002	Meet community information needs	30
CHCPRP003	Reflect on and improve own professional practice	40
	1150	
NW	\$1,863.00	
	NWT & EWT Indicative Course Fee with an eligible Concession Holder	\$552.00

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Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	3
ABN: 54 127 621 167	01/10/2022		5.0	

#### Pricing

An hourly rate based on nominal hours will apply to each unit commenced in 2022. Please refer to the nominal hours identified in the course outlines.

Qualification Level	Category of enrolment	Fee Rate per Nominal Hour	Annual Fee Cap (If applicable)
	Aged 25+ New Worker Trainee, Existing Worker Trainee and Non-Concession & PIT Students	\$1.62	\$1,200.00
	Aged 25+ New Worker Trainee and Existing Worker Trainee with an eligible Concession Card & PIT Students	\$0.48	\$1,200.00
	Aged 15-24 New Worker Trainee, Existing Worker Trainee Non-Concession & PIT Students	\$1.62	\$400.00
Certificate III	Aged 15-24 New Worker Trainee and Existing Worker Trainee with an eligible Concession Card & PIT Students	\$0.48	\$400.00
	Secondary School Aged Student*^	\$0.48	\$420.00
	School Based Trainee	Fee Exempt	
	Fees for Service	\$9.50	
	Credit Transfer	Fee Exempt	
	NWT Recognition of Prior Learning	\$1.62	
	EWT Recognition of Prior Learning	\$2.90	
	Aged 25+ New Worker Trainee and Non-Concession & PIT Students	\$1.62	\$1,200.00
	Aged 25+ New Worker Trainee with an eligible Concession Card & PIT Students	\$0.48	\$1,200.00
	Aged 15-24 New Worker Trainee Non-Concession & PIT Students	\$1.62	\$400.00
	Aged 15-24 New Worker Trainee with an eligible Concession Card & PIT Students	\$0.48	\$400.00
	Existing Worker Trainee	\$5.79	
Certificate IV	Secondary School Aged Student*^	\$0.48	\$420.00
	School Based Trainee	Fee Exempt	
	Fees for Service	\$9.50	
	Credit Transfer	Fee Exempt	
	NWT Recognition of Prior Learning	\$1.62	
	EWT Recognition of Prior Learning	\$2.90	
	Aged 25+ New Worker Trainee, Existing Worker Trainee & PIT Students	\$1.62	\$1,200.00
	Aged 15-24 New Worker Trainee, Existing Worker Trainee & PIT Students	\$1.62	\$400.00
	Concession New Worker Trainee and Existing Worker Trainee	\$0.48	\$400.00
Dislama	Secondary School Aged Student*^	\$1.62	\$420.00
Diploma	School Based Trainee	Fee Exempt	
	Fees for Service	\$9.50	
	Credit Transfer	Fee Exempt	
	NWT & EWT Recognition of Prior Learning	\$1.62	

\* If a secondary school aged student studying Cert III or Cert IV is also an existing worker the existing worker fees and conditions apply. ^Can utilise the Targeted Fee Relief rates as outlined above, if enrolling in multiple courses in a calendar year, fees will be capped at \$420.00 for all courses.

The student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as student service and resource fees. The fees and charges documented in this policy are applicable to all units of study commenced in 2022. If a qualification continues into 2023 those units will be charged according to the 2023 fees and charges policy. Once enrolled all students will receive fees and charges updates via email.

Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	4
ABN: 54 127 621 167	01/10/2022		5.0	

#### **Definitions**

**New Worker Trainees:** A new worker trainee is defined as a person employed within an enterprise for not more than three months full time or 12 months part time or casual, or any combination of the above, for a continuous period not exceeding 12 months.

**Existing Worker Trainee:** An existing worker trainee is defined as a person employed with the same employer continuously for more than three months full time or 12 months casual or part time, or a combination of both, immediately prior to the commencement date of the training contract.

Secondary School Aged Student: A secondary school aged student is a person who has reached 15 years of age but has not reached the end of the calendar year in which their compulsory education period expires. In 2022, these persons will be born on or after 1 July 2004.

School Based Trainee: A school-based trainee is a person who is enrolled at school, as defined in the School Education Act 1999 and undertaking a traineeship. Fees for Service Student: A fees for service student is a person who is enrolled in a training program that is not publicly funded. For example, a person who is ineligible for a traineeship.

**PIT Student** A PIT Student is a person who is enrolled in a training program that is publicly funded by Priority Industry Training (PIT). For example, a person who is ineligible for a traineeship.

#### Terms and Conditions

#### Enrolment

Students are provided with this detailed fees, charges and refund information prior to their enrolment and are asked to sign the below declaration stating that they have been informed and determining how they will be paying for their course fees.

On enrolment, students will take up one of the following payment options:

- a) Pay each invoice in full
- b) Request a direct debit payment plan
- c) Present a signed authority from an employer to invoice that employer for the student's fees and charges.
- d) Make an application on the grounds of severe financial hardship for fees and charges to be waived (if applicable)

Students who fail to take up one of the above options will not be enrolled.

#### Concessions

The following students are entitled to the concession rate on course fees:

a) Persons and dependants of persons holding:

i) A Pensioner Concession Card.

ii) A Repatriation Health Benefits Card issued by the Department of Veterans' Affairs.

iii) A Health Care Card.

b) Persons and dependants of persons in receipt of AUSTUDY or ABSTUDY.

c) Persons and dependants of persons in receipt of the Youth Allowance.

d) Persons and dependents of persons who are inmates of a custodial institution.

e) Secondary school aged persons, not enrolled at school. In 2022, these students will be born on or after 1 July 2004 and must be at least 15 years old.

Proof of eligibility for concession must be demonstrated prior to the commencement of the unit. If the concession is valid for the full enrolment period, then all eligible units commenced within that period attract the concession rate. If the concession is valid for part of the enrolment period, then only eligible units commenced prior to the expiry of the concession attract the concession rate. Students enrolling in fees for service courses will not be entitled to any concessions.

Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	5
ABN: 54 127 621 167	01/10/2022		5.0	

## **Severe Financial Hardship**

Students who find themselves to be in severe financial hardship may apply for a fee waiver for below diploma level courses only. A person is considered in severe financial hardship only where they are unable to provide food, accommodation, clothing, medical treatment or other basic necessities. CTAS Education will assess each situation on a case-by-case basis, this will include a formal evidenced-based assessment of the student's capacity to pay the fees for the enrolment period and is based on the individual's financial incomings, outgoings and financial status. Approved fee waivers will only apply to the course fee for the year in which they are approved.

Exceptional circumstances withstanding, students will need to meet specific criteria to be considered for a fee waiver.

1. The student must not exceed the Department of Human Services income thresholds for the low-income health care card as outlined below.

Status	Weekly Income	Total Income in the 8-week period prior to applying
Single, no children	\$644	\$5,152
Couple combined, no children	\$1,107	\$8,856
Single, one dependent child	\$1,107	\$8,856
Couple combined, one child	\$1,141	\$9,128
For each additional child, add	\$34.00	\$272.00

- 2. The student does not have the disposable income to pay the fees via instalments without compromising their ability to meet their basic living needs or those of their dependents.
- 3. There is no basis for concluding that the student's financial circumstances are likely to change within a reasonable time (e.g., 12 months)

To apply for a fee waiver on the grounds of severe financial hardship, students will be required to contact the CTAS Student Services Manager (<u>d.butt@ctas.wa.edu.au</u>). Students will be required to complete an application and submit it along with a statutory declaration. CTAS will also require additional supporting evidence i.e., copies of payslips, health care card, bills or contracts and bank statements to determine the outcome of each application. Students enrolling in the Diploma or a fee for service courses will not be entitled to apply for fees to be waived due to financial hardship.

## **Direct Debit Payment Plan**

CTAS Education offers flexible payment options to assist with the payment of qualifications. A request to pay invoices by instalments can be discussed with a CTAS representative upon enrolment. (Ezidebit fees may apply)

- An Ezidebit payment request form must be completed and submitted to CTAS Education for approval.
- Fees are charged and invoiced upon commencement of a unit.
- You can nominate the frequency and amount of the payments; however, the minimum payments are/or a variation of Cert III: \$50/fortnight, Cert IV: \$100/fortnight, Diploma: \$150/fortnight. Lower minimums can be negotiated for those of concession rate.
- You will be invoiced on a monthly basis, which will reflect the units commenced that month.
- Direct debit will commence upon receiving your first invoice.
- Payments will only be taken for outstanding fees; no advance payments will be taken.
- In the case that you have paid all outstanding fees before commencing a new unit, your payment plan will pause until you receive a new invoice.
- You will be given a minimum of eight weeks from commencing a unit to finalise a payment.
- Additional fees apply when your direct debit fails, please ensure you have the nominated payment amount ready.

Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	6
ABN: 54 127 621 167	01/10/2022		5.0	

- Enrolment in a unit is not complete until the fees and charges are paid, therefore a qualification or statement of attainment will not be issued until all outstanding payments have been made.
- Ezidebit cannot be cancelled with outstanding fees owing.

### Refunds

As per the DTWD Fees and Charges Policy and individual's Consumer Rights, students are entitled to a full refund of fees and charges where:

- A course is cancelled or re-scheduled to a time or location unsuitable to the student.
- A student is not given a place due to the class being full.
- A student withdraws prior to course commencement due to a serious illness, injury or disability that prevents the student from attending the course. (Medical certificate is required).
- After the start of classes, a pro-rata refund of the tuition fee may be considered for serious medical reasons ONLY (Medical certificate is required).
- A student lodges a written withdrawal before the census/withdrawal date. (census/withdrawal dates will be documented on the invoice for each unit of competency)

#### There are NO other grounds for refunds.

## **Credit Transfers and RPL**

Students are not charged for credit transfers. The transfer of credit provides the student with an exemption from relevant units within a course. Credit transfer does not involve an assessment of the student's knowledge or skills – it is an assessment of any prior credentials of formal accredited learning or qualifications presented.

Recognition of prior learning (RPL) involves the assessment of previously unrecognised skills and knowledge an individual has achieved outside the formal education and training system in respect of a specific unit. RPL is an assessment process that assesses the individual's non-formal and informal learning to determine the extent to which that individual has achieved these required learning outcomes or competency outcomes.

The fees for RPL are dependent on the timeframe of the training/assessment, the level of qualification and the number of units. Course fees will be worked out on a case-by-case basis. RPL unit are charges at the RPL rate stated on the table on page 4. For RPL students, the balance of their training costs must be paid in full prior to completion of the RPL process. Resource books are not included in RPL costs but can be purchased upon request.

Any person wanting their eligibility for RPL assessed prior to entering into a formal enrolment into a course (Traineeship or Fees for Service) can request an Initial RPL Evaluation appointment. This Initial RPL Evaluation appointment has a \$150.00 non-refundable, non-transferable fee which needs to be paid prior to the appointment. After the appointment the candidate will receive a quote for the cost of their enrolment should they wish to proceed.

# **Fees for Service**

Fees for service students are those who are enrolled in a training program that is not publicly funded. For example, a person who is ineligible for a traineeship. Students who enrol under a fee for service arrangement will not be entitled to any concessions, fee capping or financial hardship applications. Fees for service students will not be enrolled into a course or unit until a deposit is paid in advance (no more than \$1500.00) or a payment plan agreement is approved by CTAS.

Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	7
ABN: 54 127 621 167	01/10/2022		5.0	

### **Invoicing and Receipt of Student Fees**

CTAS will provide students with an itemised enrolment invoice upon the commencement of any units they are enrolled in. Invoices are distributed on a monthly basis, and therefore an invoice will reflect the units commenced that month. All student invoices will include the following details:

- a) Personal details first and last name
- b) Course details Course identifier and title
- c) Concession status (if applicable)
- d) Funding category (if applicable) i.e., Lower Fees Local Skills, Traineeship, Priority Industry Qualification
- e) Enrolment date
- f) List of enrolled units Each unit will have specified: Withdrawal/census date, nominal hours, unit fee, resource fee (if applicable), Recognition of Prior Learning (RPL) fee (if applicable)
- g) Total invoice amount

The standard term for payment of CTAS invoices is 30 days unless otherwise stated or alternate arrangements have been made and agreed upon. Fees can be paid by credit card, bank account direct deposit or cheque. CTAS Education, in accordance with the Standards for Registered Training Organisations 2015 does not accept payment of more than \$1,500.00 in advance from each individual student prior to the commencement of their course.

Regardless of payment method used CTAS Education will receipt all fee payments received through the student management system. Students will then be issued with a receipt once invoices are paid in full. Students should note that like any business CTAS Education reserves the right to recover outstanding debts using support from third party debt recovery agencies

# **Recovery of Outstanding Fees**

CTAS Education uses fair and adequate recovery procedures to manage the collection and recovery of outstanding fees. Students with fees that are overdue or not paid can expect one or more of the following to occur:

- a) Students paying by instalments will immediately forfeit the approval to continue paying by instalments, and their entire balance outstanding will become immediately due.
- b) Students who have fallen behind in payments will not be enrolled in additional units unless appropriate arrangements, agreed by both the student and CTAS Education, have been put in place to pay the amount outstanding.
- c) No subsequent instalment plans may be considered.
- d) If the student completes the requirements for the qualification in which the student is enrolled, and has outstanding fees, the student may not be issued with evidence of completion until such time as the outstanding fees are paid in full.
- e) Any amounts not paid by the student may be referred to a debt collection agency which may result in additional costs being incurred and/or information being provided to a credit reporting body

Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	8
ABN: 54 127 621 167	01/10/2022		5.0	

## Records

Irrespective of qualification, course duration or payment options the following records and details will be retained for audit purposes:

- a) Invoices
- b) Payment plans or deferred payment options
- c) Granted fee waivers and reasons for approval
- d) Refunds
- e) Outstanding fees
- f) Any other documentation that can be used to verify that fees and charges have been applied in accordance with the DTWD VET Fees and Charges Policy.

## Disclaimer

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## **Declaration & Payment Method**

By signing below, I declare that I gave been informed of all fees and charges associated with my enrolment with CTAS Education and that I agree to all of the terms and conditions outlined in this policy.

	Student Name		Student		Date	
$\Box$ I will be paying for my own training			Signature			
	□ I will pay my invoices in full as I receive them □ I wish to request a direct debit payment plan				plan	
	Student Name		Student		Date	
$\square$ My amployer will be paying for my training			Signature			
□ My employer will be paying for my training	Employer Name		Employer		Date	
			signature			

Owner CTAS Education ID 51849	Creation or Revised Date:	2022 Fees and Charges Policy	Version	9
ABN: 54 127 621 167	01/10/2022		5.0	